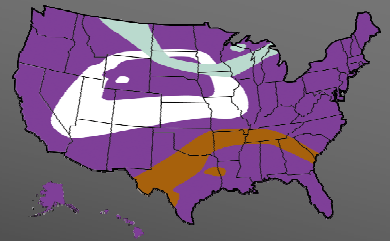


Disability Case Management



The goal of disability case management is coordination of medical and vocational service provision aimed at indemnity cost containment. Case managers work with employers to identify light duty positions so that the employee can return to work as expeditiously as possible once medically stable. Case managers also work with medical providers to target and identify the earliest opportunity to return to work and to clarify work capacity along the path of medical recovery. The objective of disability case management is to achieve a return to work at the earliest possible opportunity with the employer of record. As recovery progresses, work capacity is continually evaluated and the job modified accordingly. The process continues until the employee is able to return to their pre-injury job without limitation. Disability case management services may be provided telephonically or in the field providing in person intervention. In many instances, combinations of both programs are utilized. Whenever possible first reports of injury are reviewed and case management services initiated when the injury first occurs. This type of program is often referred to as an “Early Intervention” program.

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